



## Important Coronavirus update from Fleetline

Here at Fleetline we thought it best to put together an update to all our customers explaining what we are doing to keep maintaining our award winning customer service levels, maintain our high standards of work and keep our customers and staff safe in these challenging times

1. Our workshops, offices, customer facing areas, staff recreational areas and all toilets and washrooms are being cleaned, checked and monitored on an hourly basis to keep stringent levels of cleanliness and safety
2. All our staff irrespective of roles are washing their hands regularly, maintaining a safe distance from each other wherever possible and making our working environment as safe as possible for everybody
3. Everyone from the MD down has had training and supervision on how to manage the situation we currently find ourselves in to ensure that for the foreseeable future Fleetline will endure and we're here for our customers both large and small

In the meantime, we'd like to let everyone know that we're still open for business and still there should you need us. Remember that at Fleetline if you've had an accident or damaged your car, we'll take care of everything including dealing with your insurance company... If anyone was worried about coming to us, then we'll pick up and deliver your vehicle back to you as good as new...

In fact, do you have a small dent on the car that you've been meaning to get done? A little car project or even a fresh coat of paint... Now with the road's quieter and lots of people at home it may be just the time to get it done...

We appreciate at this time getting your car repaired may not be your priority. If you have an excess, we are confident we can make this work for you as we always do

Please remember that the cheapest price doesn't deliver you the most cost-effective solution for you. We look at The Repair cost, Insurance excesses, Insurance Premiums, Protected No Claims Policies, age and driving records to decide if it's better to claim or to pay yourself. You are always much better placed to discuss the situation with us first than you are to call your Insurer 100%

Our 5-star reviews speak for themselves as we focus on making a repair work best for you

If you need our help, be sure to know we are here

Find us at [fleetline.co.uk](http://fleetline.co.uk) or call us on 020 8680 8888

**The Team at Fleetline**